



Serversys

**PRODUCT:**  
sCRM Enterprise Edition  
iPhone/iPad App

# Sage CRM on iPhone & iPad

Developed by **Serversys**



sCRM

**ENTERPRISE  
EDITION**

The Serversys **sCRM Enterprise Edition** app for **iPhone** and **iPad** delivers connected and disconnected Sage CRM access to your remote workforce, wherever they are.

#### **Developed by Serversys**

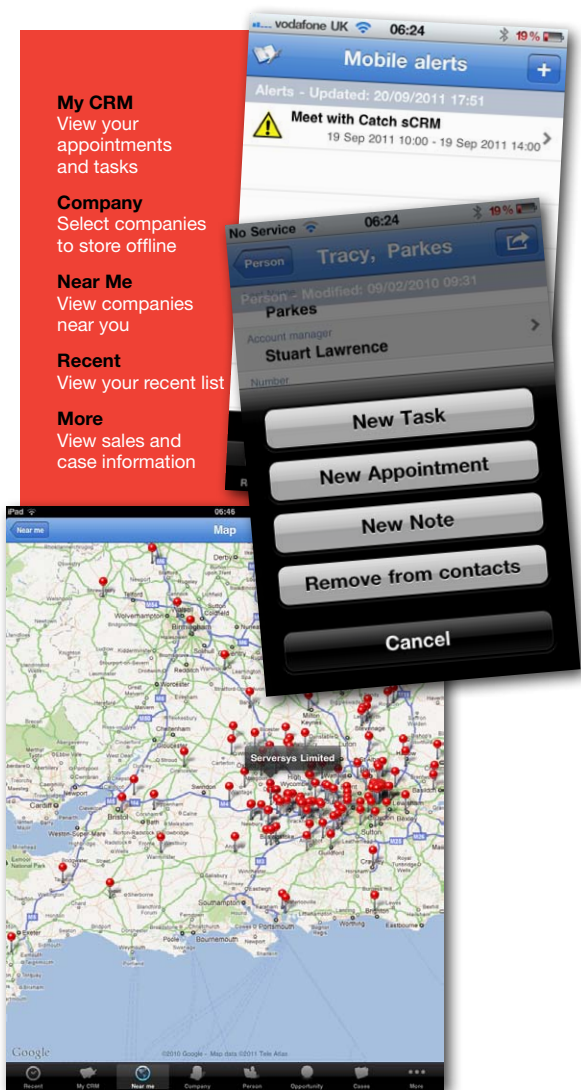
Developed by Serversys, a Sage Business Partner of the Year, sCRM Enterprise Edition elegantly extends the power of Sage CRM beyond the confines of the office. sCRM is a purpose-built application that ensures users can exploit their iPhone or iPad's capabilities to the full with features like using 'click-to-dial' (iPhone only) to call from any customer record, or 'click-to-map' to view locations from any address.

Giving your users 'anytime anywhere' access to their Sage CRM data direct from their iPhone or iPad, they are able to create and share screen templates, tasks and appointments as well as notify and message other sCRM users. The ability to have your customer data literally at their fingertips, on a 24/7 basis gives your remote users the ability to act swiftly to issues and client requests, as well as giving them the ability to react quickly and spontaneously to new opportunities or unplanned meetings.

#### **sCRM Enterprise Edition**

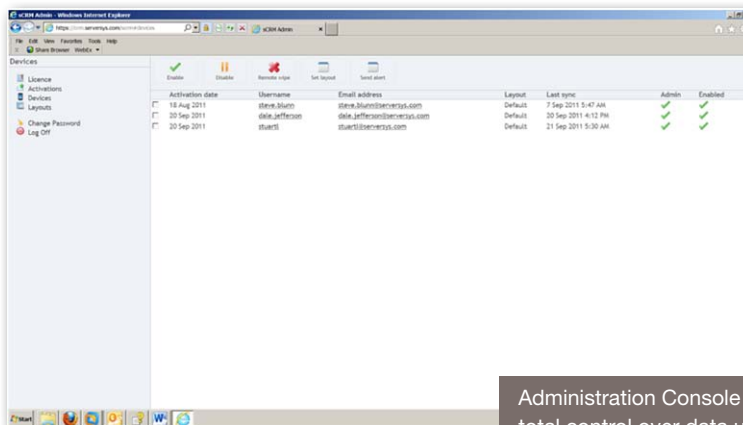
Our full, subscription-only version of our acclaimed sCRM 'Lite' version is available to companies large or small who want to give their workforce access to their sage CRM system; with all the convenience of being able to connect to it wherever they might be, via mobile network or WiFi using an iPhone, or an iPad. Where our Lite version only allows users access to your Sage CRM system on a 'view only' basis, our Enterprise Edition allows remote users to interact with their Sage CRM system via a secure connection, something that's never been possible from a Smartphone or an iPad before.

All data is stored locally on the device and updated automatically in the background when a connection is established, so your users will always have access to their customer information, regardless of a connection.



### Full administration control

Enterprise level security is provided with full control over the data and it's users. A central control panel enables administrators to remotely wipe devices of the sCRM data and send alerts or messages to users when necessary.



Administration Console gives total control over data use

### Secure connectivity

We know that your data is confidential and so it's vital that accessing it from a remote location through your device needs to be secure. All your remote iPhone users connect to our secure sCRM Gateway via an SSL connection before connecting - also via SSL - to your internal Sage Administration Server and your Sage CRM data. All simple, secure and safe.

### Costs

Our Enterprise Edition costs £25/user per month with NO set-up fee. Our subscriptions include full training and support and the sCRM App is compatible with iPhone 3, 3GS, 4 & 4S. Unlike our free Lite version, the full Enterprise version isn't available through the App Store, so you need to contact us to initiate the process on +44(0)1491 870100 or visit our website and complete the online form.

### How to order

To order the Enterprise Edition for your workforce, call us on +44 (0)1491 870100 to provide us with your details and number of subscriptions required. We'll go through the connectivity check list with you, set-up payment details and provision the service. After we've remotely installed the software we offer our web-based training and full hand-over to ensure your users can fully utilise the service trouble free. All subscribers receive full Serversys technical support.

### Technical Data

Operates with SageCRM version 7.0+ with SData webservice enabled. Supports iPhone 3+4, IOS 4.0+

### sCRM Enterprise Edition features:

Administration Server:	Client:
<ul style="list-style-type: none"> <li>Enterprise level control over security and device activations</li> <li>Remotely wipe devices of sCRM data</li> <li>Central deployment and administration</li> <li>Design and provision of form layouts</li> <li>Send alert messages to users</li> </ul>	<ul style="list-style-type: none"> <li>Add and edit tasks and appointments</li> <li>Push alerts to sCRM users even if their app isn't open</li> <li>Link alerts to communications</li> <li>Acknowledge and complete alerts</li> <li>View any company, person, opportunity and case within your territory</li> <li>Create and publish screen designs to the sCRM administration server for central deployment to other users</li> <li>Search locally on device</li> <li>Search on server</li> <li>Call phone numbers</li> <li>Find companies near me</li> <li>'My CRM' with appointments and tasks</li> <li>Data stored on device for 24/7 use</li> <li>Background updates of your data when a connection established</li> </ul>